



ASTON MARTIN

PRE-OWNED LIMITED WARRANTY FOR THE UNITED STATES OF AMERICA & CANADA

This Aston Martin Pre-Owned Limited Warranty ("**Agreement**") has been specially designed to ensure that **You** get the most from **Your** motoring with minimum inconvenience. As **You** would expect from Aston Martin, **You** will receive first-class service that is always reliable with claims handled quickly and efficiently by **Our** team of experts.

This **Agreement** outlines how things work and the level of limited warranty coverage now available to **You**. Please ensure this **Agreement** and **Your** Aston Martin **Contract Validation Certificate** remains with **Your Certified Pre-Owned Vehicle** at all times. It must be presented to the **Repairing/Service Dealer** before a claim will be considered by **Us**.

Please read the following carefully: this **Agreement** shall not be valid unless and until an Aston Martin **Contract Validation Certificate** has been issued for **Your Certified Pre-Owned Vehicle** and provided to **You**.

THIS AGREEMENT CONSISTS OF THE CONTRACT VALIDATION CERTIFICATE PROVIDED TO YOU BY YOUR ASTON MARTIN DEALER AND THE FOLLOWING PROVISIONS.

PLEASE READ THIS AGREEMENT CAREFULLY. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

SECTION I DEFINITIONS

In this **Agreement**, certain words appear in **bold print**; they have the following meanings:

Administrator - Means Aston Martin Extended Administration or any other entity authorized by Us.

Warrantee (You, Your) - Means the person or company that owns the Certified Pre-Owned Vehicle covered under this Agreement, as shown on the Contract Validation Certificate.

Agreement - Means this Aston Martin Pre-Owned Limited Warranty terms and conditions document and Contract Validation Certificate; which when applicable and as an element of the Aston Martin Certified Pre-Owned Program, is provided free of charge with a Certified Pre-Owned Vehicle by Us to You.

Contract Validation Certificate - Means the document provided to You from the Dealer upon registration of a Pre-Owned Limited Warranty on Your Vehicle, that must be attached to, and forms part of, this Agreement and lists information regarding You, Your Vehicle and other vital information.

Warrantor (We, Us, Our) - Means Aston Martin Lagonda of North America Inc., 9920 Irvine Center Drive, Irvine, CA 92618; USA.

Dealer - Means Our authorized franchised Aston Martin motor vehicle dealer that provided this Agreement to You.

Certified Pre-Owned Vehicle (Vehicle) - Means the Aston Martin motor vehicle shown on Your Contract Validation Certificate that is to be covered under this Agreement.

Failure - Means the breakdown of a covered part under normal service. A covered part has experienced a breakdown when it can no longer perform the function for which it was designed solely because of its condition and not because of the action or inaction of any non-covered parts.

Repairing/Service Dealer - Any Franchised Aston Martin Dealer authorized by Us to undertake the service and/or repair of the Certified Pre-Owned Vehicle.

SECTION II LIMITED WARRANTY TERM AND TERRITORY

Coverage under this **Agreement** begins on the New Vehicle Warranty Expiration Date or Vehicle Purchase Date; whichever is later, of the **Certified Pre-Owned Vehicle** and will continue until the Limited Warranty Expiration Date shown on **Your Contract Validation Certificate** (subject to the terms and conditions herein).

This **Agreement** only applies to **Failures** that occur and repairs/services that are made within the United States of America and/or Canada.

SECTION III LIMITED WARRANTY COVERAGE

The following, including the terms and conditions, outline what is covered under this **Agreement** and what to do in the event of a **Failure**.

Provided adherence to the terms and conditions stated herein, this **Agreement** covers all repairs by any Aston Martin Franchised **Dealer** to remedy any **Failure** of factory-installed components of the **Certified Pre-Owned Vehicle** for the cost of parts and labor (labour) in the event of a **Failure**; except as shown below and in SECTION VI GENERAL EXCLUSIONS. The **Repairing/Service Dealer** may remedy any **Failure** using new or remanufactured parts.

The **Vehicle** registered under this **Agreement** is also covered by the Aston Martin Emergency Assistance as referenced in SECTION X. ROADSIDE ASSISTANCE.

Coverage under this Agreement does NOT apply to:

- A. **Body components such as strikers and hinges, which may need adjustment from time to time.**
- B. **The renewal of brake facings, pads or rotors due to general wear or abnormal use of the brakes.**
- C. **The renewal of any clutch component due to incorrect adjustment, misuse or general wear and tear.**
- D. **The clearing of fuel lines, filters, injectors, pumps or any other component within the fuel delivery system including damage to components resulting from the use of incorrect or contaminated fuel.**
- E. **Tires or wheel balancing, general adjustments, de-carbonation, batteries, bulbs, water ingress, exhaust system, and wiper arms and blades. Tools, jacks, battery conditioners and other items which may be supplied with, but are not an integral part of, the Vehicle.**
- F. **All bodywork, paintwork, wheels, glass and cosmetic finishers.**
- G. **Deterioration of soft trim (including convertible vehicle soft-tops) and appearance items due to wear and/or exposure.**
- H. **Normal maintenance services or replacement of service items; including but not limited to: spark plugs, oil filters, lubricants, drive belts and other items fitted in connection with routine servicing.**

In addition to the above, please review SECTION VI GENERAL EXCLUSIONS and SECTION VII TERMS AND CONDITIONS carefully.

SECTION IV WAIVERS AND LIMITATIONS OF LIABILITIES

ASTON MARTIN LAGONDA OF NORTH AMERICA, INC. IS THE WARRANTOR OF THIS LIMITED WARRANTY, AND ASTON MARTIN LAGONDA OF NORTH AMERICA, INC. MAKES NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING TO THE EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ABOUT YOUR CERTIFIED PRE-OWNED VEHICLE THAT IS COVERED UNDER THIS AGREEMENT.

The maximum amount **We** will pay under this **Agreement** for claims (both parts and labor (labour) costs) is up to the Vehicle Purchase Price (excluding any applicable taxes or fees) as shown on the Buyer's Order/Purchase Agreement. This maximum amount can be met by:

- 1) An individual claim up to the Vehicle Purchase Price of the **Certified Pre-Owned Vehicle**; or
- 2) The sum of all claims made under this **Agreement**.

If more than one part has failed at the time **We** or the **Administrator** is contacted, it will be dealt as and considered to be one claim.

SECTION V HOW TO FILE A CLAIM

Should it be necessary to file a claim, the following procedure must be followed in order to receive coverage under this **Agreement**:

- 1) Take the **Vehicle** to a **Repairing/Service Dealer**; preferably the **Dealer** from whom **You** purchased the **Vehicle**, and the claim will be handled on **Your** behalf.
- 2) The **Repairing/Service Dealer** may only act on **Your** instruction and not a third party. The **Repairing/Service Dealer** may ask for proof of identity, a repair order authorization signature, and/or written instructions.

IMPORTANT: No repair work should be started before **We** or the **Administrator** have approved it. **We** will not pay any claim until the claims process has been completed and the invoice has been received by the **Administrator**.

Administrator
Aston Martin Extended Administration
P.O. Box 1007, Bedford, TX 76095; USA
(855) 327-2007

SECTION VI GENERAL EXCLUSIONS

This Agreement does not cover any of the following:

- A. **Failure; whenever it might occur, that could be:**
 - i) **Reasonably stated by a licensed mechanic authorized by Us, to have been due to a fault(s) present before coverage begins. Any such pre-existing fault(s) must be corrected before this Agreement becomes effective;**
 - ii) **Attributable, in the reasonable opinion of a licensed mechanic authorized by Us, to the lack of proper maintenance; or**
 - iii) **Attributable to components that have failed which are subject to a manufacturer's recall or service campaign.**
- B. **Any claim:**
 - i) **In which the Vehicle has NOT been properly serviced at the time and mileage/kilometre intervals specified by the manufacturer and otherwise in accordance with the manufacturer's recommendations; (a maximum allowance of 1000 miles/1609 kilometres less than or in excess of the stipulated mileage/kilometres and four weeks prior to or in excess of the stipulated time period is permitted.)**
 - ii) **If the Vehicle's odometer has been tampered with, altered, or disconnected;**
 - iii) **In whole or in part due to any kind of accident or any act or omission that is willful, unlawful, or negligent;**
 - iv) **Caused by collision, fire, theft, freezing, vandalism, riot, explosion, lightning, earthquake, windstorm, hail, animal, or water;**
 - v) **Caused by pulling a trailer or another vehicle, unless the Vehicle is equipped for this as recommended by the manufacturer.**
 - vi) **Caused by contamination of fluids, fuels, coolants or lubricants;**

- vii) Associated with charges to diagnose, teardown, reassemble, repair or replace any failure that is not covered under this Agreement; or
 - viii) For the cost of which is recoverable by You under any other existing service program/contract, guarantee, warranty, or insurance.
- C. Repairs, replacements or alterations:
- i) Not prior authorized by Us or the Administrator;
 - ii) Of any components or parts which have not actually experienced a Failure, but which are repaired or replaced or which are reported or discovered during servicing and/or maintenance work as requiring repair or replacement; unless such repair or replacement is required as a result of a manufacturer's recall or service campaign; or
 - iii) Of any components or parts which have been modified from the manufacturer's specification.
- D. The gradual reduction in operating performance of the Vehicle commensurate with its age and mileage/kilometres; including, but not limited to:
- i) Gradual loss of engine compression necessitating the repair of valves or rings; and
 - ii) Gradual increase in oil consumption due to normal operating functions.
- E. Any Vehicle used for motorsport, competition, and track events; irrespective of whether or not such use is timed or involves high speeds (except events organized and managed officially by Aston Martin Lagonda of North America Inc. or Aston Martin Lagonda Limited).
- F. Any Vehicle used for any commercial purpose, hire or reward.
- G. Any Vehicle owned or operated by a garage or motor vehicle dealer, or by any of its subsidiary or associated companies, or by the proprietor thereof, or any relative of the proprietor, or any employee of such dealer, or of any of its subsidiary or associated companies.
- H. ANY LIABILITY OR CLAIM FOR A BREACH OF AN IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, OR FOR DEATH, BODILY INJURY, OR DAMAGE TO OTHER PROPERTY, OR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OF WHATSOEVER NATURE, ARISING DIRECTLY OR INDIRECTLY FROM USE OF THE CERTIFIED PRE-OWNED VEHICLE OR A FAILURE THAT IS COVERED UNDER THIS AGREEMENT. (NOTE: SOME STATES DO NOT ALLOW THE EXCLUSION LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS EXCLUSION MAY NOT APPLY TO YOU.)
- I. Any consequence; whether direct or indirect, of war, invasion, act of foreign enemy hostilities (whether war be declared or not), civil war, rebellion, revolution, terrorism, insurrection, or military or usurped power.
- J. Loss directly or indirectly caused by (or contributed by or arising from) any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel.

SECTION VII TERMS AND CONDITIONS

Coverage under this **Agreement** is subject to the following terms and conditions:

- 1) Observance and fulfillment by **You** of the full terms and conditions stated within this **Agreement** shall be conditions precedent to any liability of **Us** to provide any coverage under the **Agreement**.
- 2) This **Agreement** is not assignable; except as specifically provided in Transfer section of this **Agreement**.
- 3) No coverage shall apply and no claim will be considered, unless before coverage begins, the **Dealer** has completed an Aston Martin Multi-Point Technical Inspection along with any associated rectification, and subsequently issued a **Contract Validation Certificate** to **You**.
- 4) **We** reserve the right to require an inspection of the **Certified Pre-Owned Vehicle** and the failed parts at any time.
- 5) If any claim is fraudulent in any respect, all coverage under the **Agreement** shall automatically terminate.
- 6) **We** will only pay claim costs incurred on covered components as a direct consequence of **Failure** under this **Agreement**.
- 7) Coverage under this **Agreement** is limited to repairs and/or services made by **Repairing/Service Dealers**, as expressly defined herein, located within the United States of America and/or Canada.

If **You** need to file a claim under this **Agreement**, **You** must follow the procedure shown in SECTION V HOW TO FILE A CLAIM of this **Agreement**.

IMPORTANT: PLEASE ENSURE YOU UNDERSTAND THE CURRENT SERVICE SCHEDULE AND MAINTENANCE REQUIREMENTS FOR YOUR QUALIFIED VEHICLE. IMPROPER OR INCORRECTLY PERFORMED MAINTENANCE OR REPAIRS WILL VOID THIS LIMITED WARRANTY AGREEMENT IN ITS ENTIRETY.

SECTION VIII COMPLAINTS

Although **We** aim to please, things can sometimes go wrong. If **You** are dissatisfied, or have any comments or suggestions for improvement, please contact the **Administrator** at:

Aston Martin Extended Administration
P.O. Box 1007, Bedford, TX 76095; USA
(855) 327-2007

To maintain the highest quality of service and for staff training purposes, telephone calls to the **Administrator** may be monitored and/or recorded.

SECTION IX TRANSFER

When engaging in a private sale, **You** may transfer this **Agreement** by completing the form on the last page of this **Agreement** and sending it to the **Administrator**. The **Administrator** must be notified within thirty (30) days of the date of transfer or this **Agreement** will terminate automatically upon **Our** notice of registration of the **Vehicle** to a new owner.

IMPORTANT: This **Agreement** may only be transferred once, as initiated by **You**, and if the title transfer of the **Certified Pre-Owned Vehicle** passes directly to a subsequent independent buyer or to an official Aston Martin Franchised motor vehicle dealer authorized by **Us**. When selling the **Certified Pre-Owned Vehicle** to an authorized Aston Martin Franchised motor vehicle dealer, **You** will also need to ensure the relevant section of the 'ASTON MARTIN DEALER INVENTORY TRANSFER FORM' provided by the purchasing Aston Martin dealer is completed.

This **Agreement** cannot be transferred if the title transfer of the **Certified Pre-Owned Vehicle** passes through: 1) a person other than an independent buyer (i.e. an entity or individual in the business of buying, selling or trading vehicles for profit); 2) a motor vehicle dealer that has not been authorized by **Us**; or 3) a leasing agency that has not been authorized by **Us**.

SECTION X **ROADSIDE ASSISTANCE**

This **Agreement** also includes Roadside Assistance benefits; which are effective for the length of the **Agreement**. Services are provided by and/or through Aston Martin Emergency Assistance, c/o Cross Country Motor Club Inc., Medford, MA 02155, except in California and Wyoming where services are provided by and/or through Cross Country Motor Club of California, Inc., Thousand Oaks, CA 91360.

In the event that roadside assistance is required while using the **Certified Pre-Owned Vehicle**, **You** should call the Aston Martin Emergency Assistance at 888-592-7866. **You** will need to provide the following information:

- 1) **Your** full name;
- 2) The Vehicle Identification Number (VIN), printed on a decal on the driver's side dashboard (this can be viewed from outside of the **Vehicle** by looking through the front windshield);
- 3) The **Vehicle's** location;
- 4) Where **You** are calling from; and
- 5) The telephone number on which **You** can be contacted.

If practical, **You** should remain with the **Vehicle** until assistance arrives.

The Aston Martin Emergency Assistance scheme will provide **You** with emergency roadside assistance at no cost. The scheme also provides the following benefits:

- 1) Exclusive 24 Hour Toll-Free Assistance Line
- 2) 24 Hour Emergency Towing
- 3) 24 Hour Roadside Assistance
- 4) 24 Hour Emergency Lockout Service (up to USD \$100 per call out)
- 5) Sign and Drive Service
- 6) 24 Hour Emergency Trip Interruption Benefits
- 7) 24 Hour Aston Martin Dealer Locator Service
- 8) Repaired Vehicle Reunite Service – for trip interruption breakdowns only
- 9) Assistance Experience Survey Card

The Aston Martin Roadside Assistance scheme benefits provide for towing to the nearest Aston Martin franchised dealer. Should the **Vehicle** breakdown 150 or more miles (241 or more kilometres) from the nearest Aston Martin franchised dealer and **Your** primary residence, **You** are entitled to trip interruption benefits. Trip interruption benefits include lodging and meals for up to 2 nights and alternative transportation. Trip interruption benefits are limited to a maximum of USD \$500 per interruption. Expenses for items such as entertainment, recreation, and non-essential goods and services are excluded from trip interruption benefits.

The Aston Martin Roadside Assistance scheme does NOT cover the following:

- A. Rental fleet vehicles;**
- B. Breakdowns caused by vandalism, racing or abuse; or**
- C. Additional costs associated with towing the Vehicle to a location other than the nearest Aston Martin franchised dealer from the breakdown site.**

TRANSFER OF OWNERSHIP FORM

You must complete this form to transfer this **Agreement**, as permitted an outlined within SECTION IX TRANSFERS, and **You** should retain a copy for **Your** records.

This **Agreement** can only be transferred once and must be requested by **You** (the original purchaser of the **Certified Pre-Owned Vehicle**).

You must provide proof of sale when submitting this transfer form.

Vehicle Identification Number (17 Digits):

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Limited Warranty Number _____

Original Purchaser/Owner Name _____

Original Purchaser/Owner Signature _____

Date of Purchase _____

New Owner Name _____

New Owner Address _____

Telephone Number _____

New Owner Signature _____

Dealer Name _____

Dealer Number _____

Please send completed form to the **Administrator** at:
Aston Martin Extended Administration
P.O. Box 1007, Bedford, TX 76095; USA
Fax 817-785-6703

Transfer actions are subject to audit and review.